



ISHAAN INSTITUTE OF MANAGEMENT STUDIES

Recognised By- DEPARTMENT OF HIGHER EDUCATION, GOVT OF ODISHA
Affiliated From :- UTKAL UNIVERSITY, UTKAL UNIVERSITY OF CULTURE
BHUBANESWAR, ODISHA

Ref No. IIMS-75(B)/25

Date 28.12.2025

ESTABLISHMENT OF ONLINE GRIEVANCES REDRESSAL MECHANISM

As per the AICTE directions, the Governing Body (GB) of Ishaan Institute of Management Studies has constituted a Grievance Redressal Committee with the objective of resolving the grievances of students and their parents. All aggrieved students and their parents may submit their grievances online and the Grievance Redressal Committee will address their issues.

The grievances include:

- Making admissions contrary to merit
- Irregularities in the admission process
- Withholding or refusal to return certificates
- Demand for money in excess of the specified fees
- Breach of the reservation policy
- Complaints of alleged discrimination (SC/ST, OBC, women, minorities, or persons with disabilities)
- Non-payment or delay in payment of scholarships to students
- Delay in the conduct of examinations or declaration of results
- Withholding of student amenities
- Denial of quality education
- Non-transparent or unfair evaluation practices
- Harassment and victimization of students, including sexual harassment
- Refund of fees on withdrawal of admission, etc.

The Grievance Redressal Committee (GRC) comprises the following members:

Sl. No	Name and Address	Officiating as
1	The ADM, Nayagarh	Convener
3	The Deputy Secretary, DHE, Odisha	Member
4	The Principal, IIMS	Chairperson
5	Mr. Rajesh Ch Pradhan	Faculty Member
6	Mr. Krupasindhu Mohanty	Faculty Member
7	Mr. Debaraj Majhi	Faculty Member
8	Mr. Dharmendra Choudhury	Faculty Member
9	Mrs. Pujarani Dash	Member

All students and their parents may henceforth approach the Grievance Redressal Committee and submit any grievance online. The GRC shall meet as and when required and assess the merit of the complaint. The decision of the GRC will be intimated to the complainant and/or hosted on the website. In case of any false or frivolous complaint, the GRC will take appropriate action against the complainant.


Secretary
Ishaan Institute of Management Studies,
Nayagarh, Odisha